

Welcome to Warwick Estates



You may have recently been told that Warwick Estates is taking over the management of your development.

For some residents, that news may come as a welcome change. For others, it may simply raise questions about what happens next.

Either way, we know that trust isn't earned through announcements or promises. It's earned through doing what we say we'll do.

Our job now is simple:

- Keep your development running smoothly
- Be easier to contact
- Communicate clearly
- Deal with issues promptly
- Give you confidence that your building is being properly managed

We've answered some common questions below, but if there's something you'd like to discuss, we'd genuinely like to hear from you.

Why is Warwick Estates taking over?

Warwick Estates has acquired the management portfolio previously managed by Anthem Property Management.

That means we're now responsible for managing your development and supporting your residents, property owners and directors.

More importantly, it means you now have a new team looking after your development.

What happens next?

For most residents, very little will change immediately.

Services will continue as normal while we complete the handover.

Over the coming weeks we'll be reviewing your development, getting to know any ongoing issues and making sure we have the information we need to support you properly.

How will Warwick Estates be different?

We believe property management works best when communication is clear, issues are followed through and residents know who to contact when they need help.

You shouldn't have to chase endlessly for updates or wonder who is responsible for getting something resolved.

Our aim is simple: clear answers, practical solutions and a team that takes ownership.

Are you keeping the same people?

Where possible, yes. People who already know your development often have valuable knowledge and relationships.

Where there are changes, we'll introduce you to the new team and make sure you know exactly who your points of contact are.

Are you going to change everything?

No. We're not arriving with a clipboard looking to reinvent your development.

We'll take time to understand what's working, what's not and where improvements are needed before making any significant changes.

What if we've got ongoing issues that haven't been resolved?

We know some developments may have outstanding concerns or historic issues.

As part of the handover process, we'll be reviewing these with the outgoing team and identifying any matters that need attention.

If there's something you're concerned about, please get in touch and we'll make sure it's understood by the new management team.

Will my service charge increase?

No. The transfer to Warwick Estates does not change your current service charge arrangements.

Why should I be confident about Warwick Estates?

We've been managing residential developments across England and Wales for nearly twenty years.

Our teams include specialists in property management, service charge accounting, major works, compliance, insurance and customer support.

Most importantly, we believe residents deserve a property manager who actually manages and cares.

Communication Options

-  Customer Care Team: 01279 957 400
-  Live Chat: www.we-pm.co.uk – no bots, only human interaction
-  Online Portal: <https://login.we-pm.co.uk/> Raise and track enquiries
-  Response Commitment: Within 48 hours (excluding weekends)
-  Emergency Support: out of hours through 01279 957 400